TV User Guide

SCRTC

Connecting at the Speed of Life

support.scrtc.com

Welcome.   **Version as of May 2011**

This instructional TV Guide is provided by South Central Rural Telephone Cooperative, Inc. and South Central Telcom, LLC as a helpful tool to assist our TV subscribers in navigating throughout their on-screen TV Guide, and the operation of their Set Top Box (STB) and Remote Control.

Contact Information: Technical Assistance Center

|	
Web	support.scrtc.com
Email	helpdesk@scrtc.com
Phone	678-2615 / 528-2615 / 407-5615
SCTV	Channel 100 (Instructional Channel)

Hours:

Monday - Friday	7 a.m. - 9 p.m.
Saturday	8 a.m. - 9 p.m.
Sunday	1 p.m. - 9 p.m.

Entone Remote Control URC Plus

Part Name   Description

1.	Setup	Used for remote control programming
2.	Input	Changes the A/V input of selected device
3.	**Power***	Turns selected device on/off
4.	**STB***	Puts remote in STB (set top box) mode
5.	TV	Puts remote in TV mode
6.	Lang	not used
7.	**Guide***	Displays program guide
8.	**Volume***	Raises or lowers volume of selected device
9.	**Last***	Changes to most recently viewed channel
10.	Pause	Pauses DVR playback/Pause Live TV Feature
11.	Page For/Rev	Advances guide forward/reverse twelve hours
12.	Fast Rev/For	Starts fast reverse and fast forward for DVR
13.	Red	not used
14.	Green	not used
15.	Numbers Keys	Allows direct access to specific channels
16.	Enter	not used
17.	DTV	not used
18.	Movies	not used
19.	Record-It	Access to DVR menu
20.	Promos	not used
21.	Aux	Used to control auxiliary device
22.	Info	Displays information about current program being watched
23.	Menu	Displays the on-screen menu
24.	Exit	Exits the current menu item
25.	**Ch up/down***	Changes the channels up or down
26.	**Record***	Starts recording of the program being viewed
27.	Stop	Stop button for DVR/Reset PLT
28.	Direc. Arrow	Navigates right, left, up or down in the on-screen guide
29.	OK	Executes currently selected menu option
30.	Play	Play button for DVR
31.	Blue	not used
32.	Yellow	not used
33.	Mute	Turns the volume off
34.	Media	not used
35.	Music	not used
36.	Help	not used
37.	Phone	Access to caller ID log
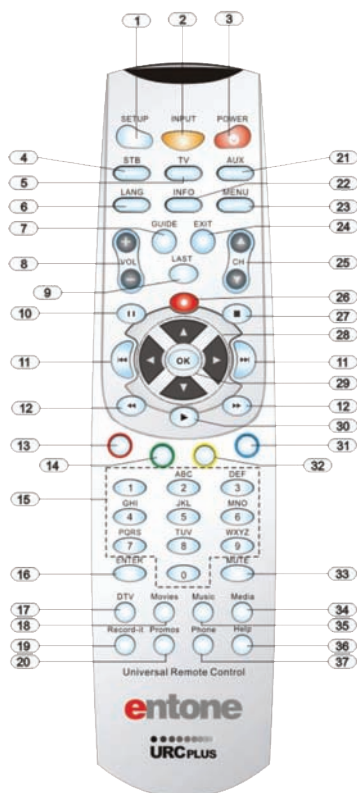
*Frequently Used Remote Control Functions

Press the **Guide** button on the Entone remote, and the program guide will display as seen below. The last channel viewed will be displayed at the top right of the screen with information about the program on the left. The program listings are displayed at the bottom of the screen. There are multiple preset guides such as **All** and **Subscribed**. Pressing and releasing **Guide** on the remote will toggle through the various guides.

Step 1

All: Displays all channels offered by SCRTC

Subscribed: Displays only the channels subscribed to

PPV: Displays the six PPV channels available

Favorites: Selection of channels programmed as favorites

**HD**: Displays all High-Definition (HD) channels

To scroll through the program listings press the **Up**, **Down**, **Right** or **Left Arrow** buttons on the Entone remote. Information about the highlighted program will be displayed at the top left of screen. If the highlighted program is in progress pressing the **OK** button once will display that program on the top right of the screen, pressing the **OK** button again will tune to that program.

If the program is scheduled at a later time pressing the **OK** button will display the following screen. From this screen you can select what you would like to do with the program. Scroll to the option that you would like to use by pressing the **UP** or **Down Arrow** buttons then press the **OK** button. Press the **Exit** button on the Entone remote to leave the guide.

Step 2

The Record Program option is only available with DVR. If the program is a series the **Record Series** option will also be displayed on this screen.
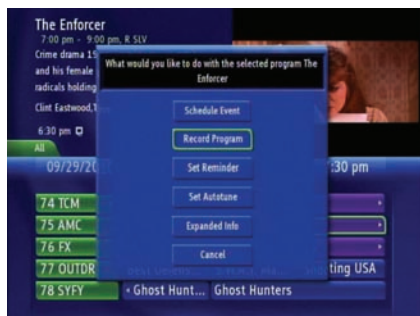
Press the **Menu** button on the Entone Remote. The Menu will open as shown below. To open a Menu option scroll to that option using the **Up** or **Down Arrow** buttons and press the **OK** button on the Entone remote.

Guide will display the program guide.

DVR will display recorded programs, programs scheduled to record, and other DVR functions. (will only show if DVR is part of service)

My Library wil display Caller ID, video, PPV event pay per block, reminders and message menus.

Control On lets you temporarily disable parental controls. This option only displays in the menu if you have parental controls set.

Settings will allow access to enable Caller ID, block channels, and set up parental controls.

Favorites gives you the option to chose, edit, create or delete favorites.

Search will allow you to search the guide and recordings for a program or movie by title.

Program Guide Icons

Indicates New Program

Indicates that Program is in HD Format

Scheduled to Record
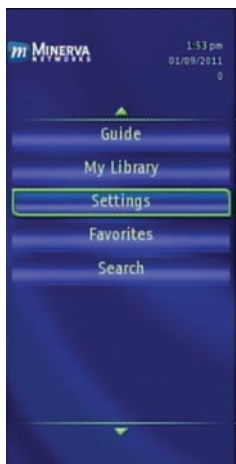
Series Recording

Reminder

Autotune

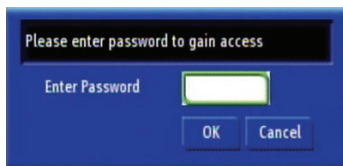Purple Background Indicates Movie

ENABLE CALLER ID

Open the menu by pressing **Menu** on the Entone remote. The following screen will display.
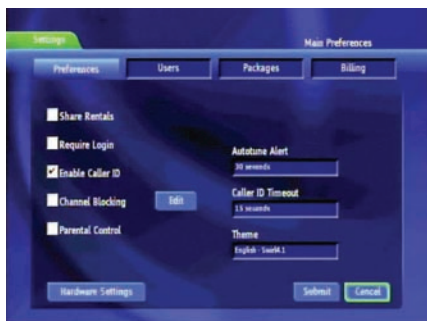
Step 1

Scroll to the Settings option by pressing the **Up** or **Down Arrow** buttons on the Entone remote. Once you have selected **Settings**, press the **OK** button on the Entone remote. The following screen will be displayed.
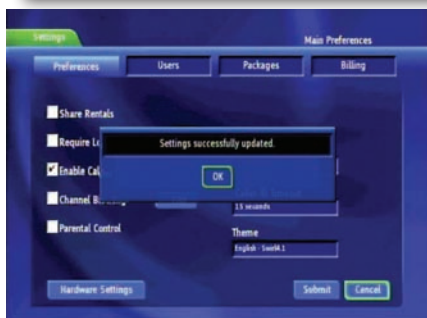
Step 2

Press **"0"** on the number pad and then press **OK** on the Entone remote. The following screen will be displayed. ("0" is the default password.)

Step 3

Scroll down to Enable Caller ID by using the **Down Arrow** button on the Entone remote, then press **OK** on the remote. There should now be a check mark beside Enable Caller ID. Now you will need to scroll over and down to Submit and then press **OK** on the Entone remote. The following screen will be displayed.
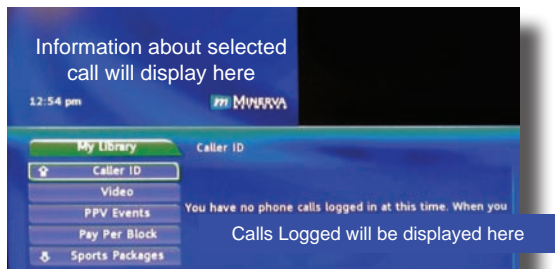
Step 4

Step 5 Press **OK** on the Entone remote to complete the settings update.

CALLER ID LOG

Press the **Phone** button at the bottom of the Entone remote.
The screen below will display.

Information about selected
call will display here

12:54 pm   *m* MINERVA

My Library	Caller ID
Caller ID	
Video	
PPV Events	You have no phone calls logged in at this time. When you
Pay Per Block	Calls Logged will be displayed here
Sports Packages	

Scroll to the right then scroll down using the **Up/Down Arrow** button, on
the Entone remote to display information for a specific phone number.

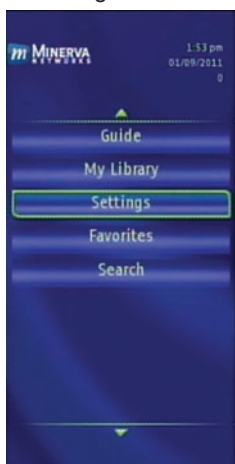Press **Exit** on the remote to return to television programming.

SET CALLER ID TIMEOUT

(This is the length of time that the calling number displays on the screen)

Open the menu by pressing **Menu** on the Entone remote.
The following screen will display.

m MINERVA   1:53 pm
01/09/2011
0

Guide

My Library

Settings

Favorites

Search

Scroll to the **Settings** option by
pressing the **Up** or **Down Arrow**
buttons. Once you have selected
Settings press **OK** on the Entone
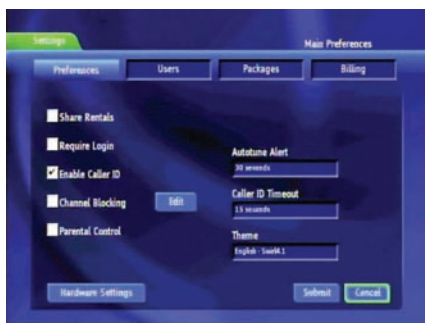remote. The following screen will
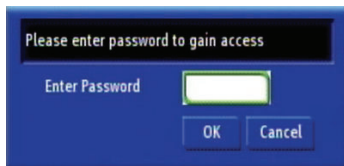
display.

Please enter password to gain access

Enter Password

OK   Cancel

Press **"0"** on the number pad and then press **OK** on the Entone remote. The following screen will be displayed. ("0" is the default password.)

Step 3

Scroll to **Caller ID** Timeout by using the **Arrow** buttons on the Entone remote, then press **OK**. You should now have an arrow on each side of Caller ID Timeout, as shown below.

Step 4

You can now adjust the amount of time that the **Caller ID** displays on the screen by pressing the **Right** or **Left Arrow** buttons on the Entone remote. After adjusting Timeout, press **OK** on the Entone remote. Now you will need to scroll down to Submit and then press **OK**. The following screen will display.

Step 5
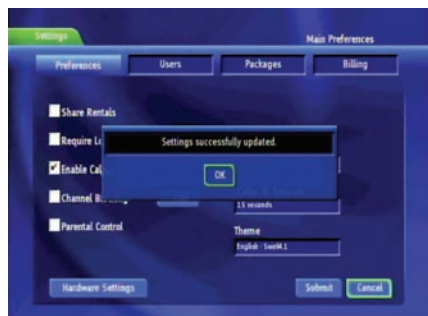
Step 6 Press **OK** on the Entone remote to complete the settings update.

DVR (DIGITAL VIDEO RECORDER) OPTIONAL FEATURE

The DVR allows you to record regular scheduled programming as well as schedule recordings while absent from your TV & STB.

How to record a program that is in progress...

Press the **Record** button on the Entone remote control. The program information will display at the bottom of the screen. A red dot will display beside **Live TV** to the right of this screen indicating that the program is being recorded, as shown in screen below.
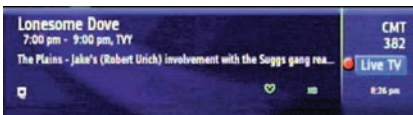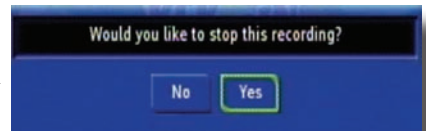
Step 1

To stop recording program press the **OK** button on the Entone remote. The screen to the right will display. Scroll to stop recording, then press **OK** on the Entone remote.

Step 2

Another screen will display asking if you would like to stop recording. Select **Yes** and press the **OK** button on the Entone remote. The recording will be cancelled.

Step 3

## How to record a future program using your DVR...

Open the on-screen program guide by pressing the **Guide** button on the Entone remote. Locate the program you would like to record by scrolling through the on-screen guide using the **Directional Arrow** buttons on the Entone remote. Once the program you want to record is located press the **Record** button on your Entone remote. The program will begin and stop recording at the times shown on the on-screen guide. A red dot will appear beside the program indicating that the program is scheduled to record.

Step 1

Press **Exit** on the Entone remote to leave the on-screen guide. To edit or cancel the scheduled recording press **OK**.
The following screen will be displayed.

Step 2
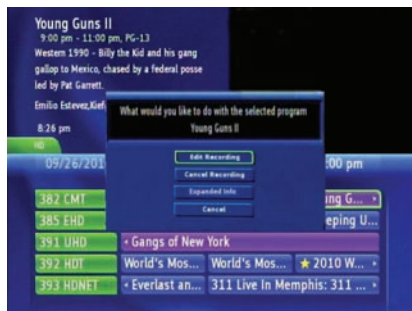
To cancel the recording scroll down to **Cancel Recording** using the arrow keys on the remote. Press **OK** or the **Stop** button and the recording will be cancelled. To edit the recording select **Edit Recording** and press **OK** on the Entone remote. The following screen will be displayed.

Step 3
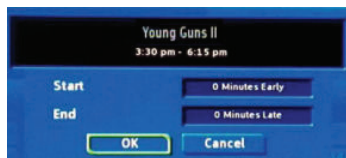
To start the recording before the scheduled time, increase the time in the box beside **Start**.
To change the start time scroll to the box beside **Start** using the **Up Arrow** button and press **OK**, then use the **Up** or **Down Arrow** buttons to increase or decrease the amount of time. Press **OK** after time has been adjusted.
To allow the program to continue to record after the scheduled time, increase the time in the box beside **End**.
After times have been adjusted scroll down to **OK** and press **OK** on the Entone remote to apply changes.

How to schedule event...

Press the **Record-It** button on the Entone remote. The screen below will display.

Step 1

Scroll to **Schedule Event** by pressing the **Down Arrow** button on the Entone remote and press the **OK** button. The Schedule Event screen as shown here will be displayed. From this screen you can schedule a recording, reminder, or autotune. The frequency can be set to a single event, weekly, Monday through Friday or everyday. The date, start time and length of time can also be set. To change a field entry scroll to that field using the Directional arrow buttons on the Entone remote, and press the **OK** button. Now, the field entry can be changed by pressing the **Right** or **Left Arrow** button on the

Step 2

Entone remote. Once all field entries have been made scroll to OK and press the **OK** button on the Entone remote. Press the **Exit** button. The event is now scheduled.

How to Record a Series of Programs...

Series Recording allows you to record all available (including duplicate) episodes on a particular channel for different scheduled air-times and dates. The system recognizes the desired programming to be recorded by titles and will automatically adjust should the program change Date/Time on length of program.

Press the **Guide** button on the Entone remote. The following screen will display.
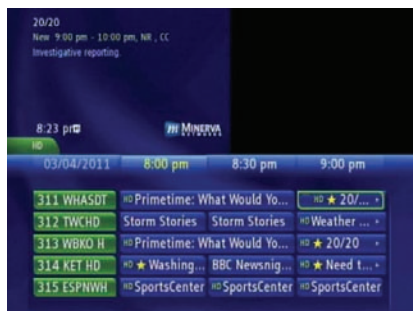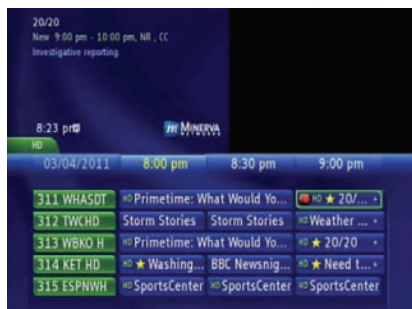

Step 1
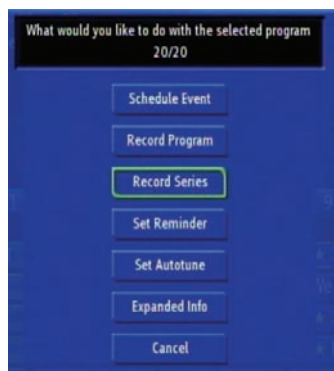
Step 2

Scroll to the series program you would like to record then press the **OK** button on the Entone remote. The following screen will be displayed.

A double red ball will be displayed beside the series to be recorded as shown in the following screen-shot. Press **Exit** on the Entone remote.
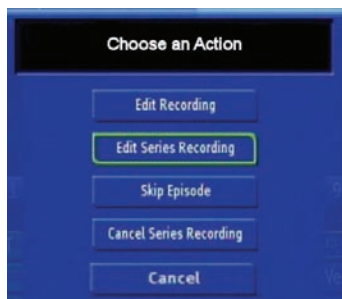
Step 3

How to Cancel a Series Recording...

Press the **Record It** button on the Entone remote, then scroll down to **Record**. Any programs that are scheduled to record will be listed at the right. Scroll to the program that you would like to edit and press the **OK** button on the Entone remote. The following screen will display.

Step 1

To cancel the series recording scroll to **Cancel Series Recording** and press **OK** on the Entone remote. A screen will display asking if you want to delete the series recording. Scroll to **Yes** and press the **OK** button on the Entone remote.

How to Edit a Series Recording...

To edit the series recording scroll to **Edit Series Recording** and press **OK** on the Entone remote. The following screen will be displayed.

Step 1

Scroll to the field that you would like to edit and press the **OK** button on the Entone remote. Press the **Up** or **Down Arrow** buttons on the Entone remote to change the entry in the field. After making changes press the **OK** button on the Entone remote. Scroll down to **OK** and press the **OK** button on the Entone remote again.

How to playback a recorded program...

Press the **Record-It** button on the Entone remote. The following screen will display. Using the **Directional Arrow** buttons on the Entone remote, scroll to the program that you would like to play. Then press **OK** on the Entone remote.

Step 1

The following screen will display. Use the **Up** or **Down Arrow** Buttons on the Entone remote to scroll to **Play Recording**, then press **OK** on the Entone remote. The program will begin playback.

Step 2

Once playback has started you can fast forward, rewind, pause, and stop playback by pressing the buttons on the Entone remote as indicated below. Press **Fast Forward** or **Fast Reverse** up to four times to forward or reverse at increasing speeds (2x,4x,10x or 25x). Press Play to resume playback.

Step 3

Record

Pause

Stop

Fast Reverse
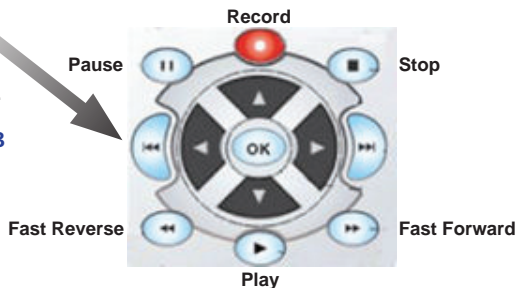
Fast Forward

Play

PAUSE LIVE TV (PLT) OPTIONAL FEATURE

*Must have DVR service to use this feature. (part of DVR service)*

The PLT feature will allow you to pause, rewind, fast foward and playback the program that is in progress. Pressing the **Pause** button on the Entone remote will pause the program. To resume play, press either the **Pause** button again or the **Play** button. To rewind the program press the **Fast Reverse** button on the Entone remote. To resume play press the **Play** button on the Entone remote. When using this feature the **Time Bar** as

Step 1

shown to the right will display at the top of your screen. The green colored section indicates the time frame which can be navigated. Changing channels will cause a reset of time and will restart on new channel.
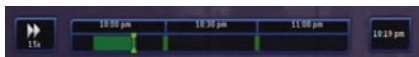
Pressing the **Fast Reverse** or **Fast Forward** button multiple times will advance speed up to 300x.

Step 2
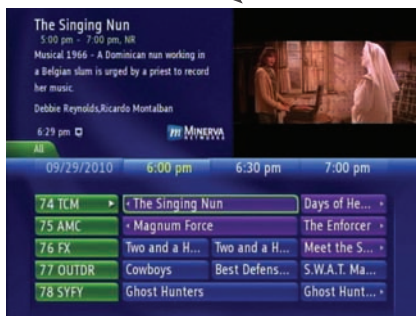
Record

Pause

Stop

Fast Reverse

Fast Forward
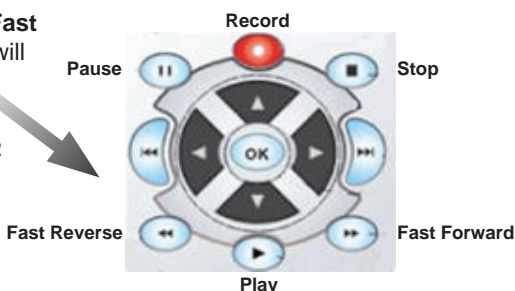
Play

SCHEDULE EVENT FROM PROGRAM GUIDE

Press the **Guide** button on the Entone remote, and the program guide will display as seen below. The last channel viewed will be displayed at the top left of the screen with information about the program on the right.

Step 1

The program listings are displayed at the bottom of the screen. To scroll through the program listings press the **Directional Arrow** buttons on the Entone remote. Info about the highlighted program will be displayed at top left of screen. Scroll to a program that is scheduled at a later time and press the **OK** button. The options screen will be displayed. Scroll to **Schedule Event** then press the **OK** button on the Entone remote.
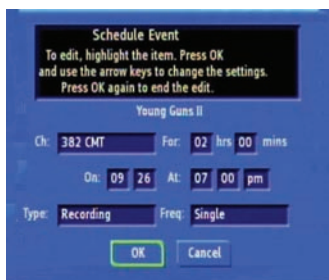
The following screen will display. From this screen you can schedule a **recording**, **reminder** or **autotune**. The frequency can be set to a single event, weekly, Monday through Friday or everyday. The date, start time, and length of time can also be set. To change a field entry, scroll to that field using the **Directional Arrow** buttons on the Entone remote, then press the **OK** button. After pressing the **OK** button the field entry can be changed by pressing the **Right** or **Left Arrow** button on the Entone remote. Once all field entries have been made, scroll to OK then press the **OK** button on the Entone remote. Press the **Exit** button. The event is now scheduled.

Step 2
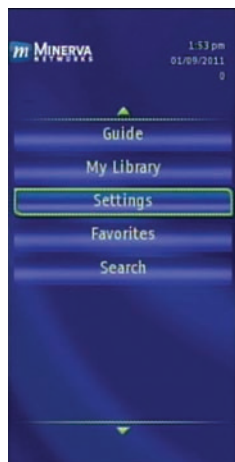
SCHEDULED EVENTS

How to Check & Cancel Scheduled Events...

Open the menu by pressing **Menu** on the Entone remote. The following screen will display. Scroll to **My Library** and press the **OK** button on the Entone Remote.

Step 1

Scroll to **Reminders**: Any autotunes or reminders will be displayed on the right side of the screen as shown to the right. To cancel a reminder, scroll to the program using the **Directional Arrow** buttons and press the **OK** button on the Entone remote.

Step 2
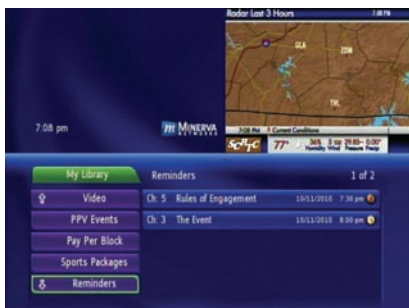
The following screen will be displayed. To remove the reminder press the **OK** button, then press **Exit** on the Entone remote.

Step 3
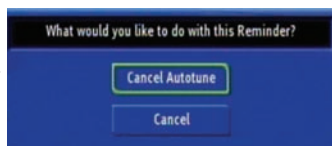
PPV (PAY PER VIEW)

How to Order a PPV Program...

To view PPV programs press and release the **Guide** button on the Entone remote until the PPV guide displays as shown here.

Step 1
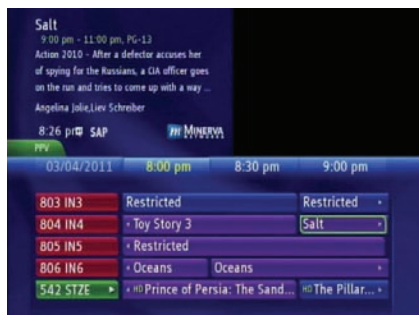
Step 2
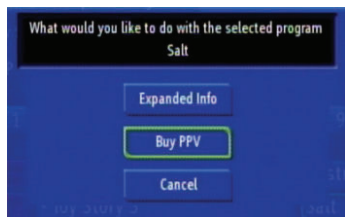
Scroll to the progam that you would like to order using the **Directional Arrow** buttons on the Entone remote and press the **OK** button. The following screen will display.

Scroll to **Buy PPV** then press the **OK** button and the following screen will display.
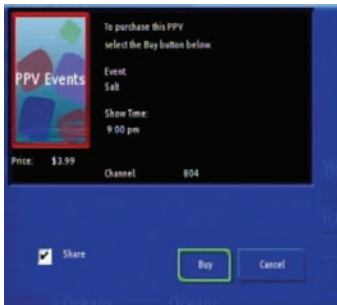
To order the program press the **OK** button on the Entone remote. To cancel order scroll to **Cancel** and press the **OK** button on the Entone remote. If you have set up a PIN you will need to enter the PIN before you will be able to purchase a program. (See page 24 on how to set up a PIN.)

All day movie ticket channels 805 and 806 programs can be purchased at any time; all other channel purchases must be made before the program starts.

Channels 805/806 are not cancelable.

How to cancel a PPV Program...

Scroll to the **PPV** program in the program guide and press the **OK** button on the Entone remote. The following screen will display.
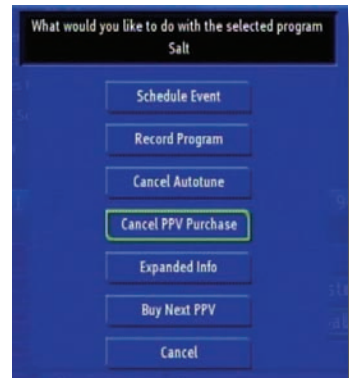
Scroll to **Cancel PPV** Purchase and press the **OK** button on the Entone remote.

Purchase cannot be cancelled after program is in progress.

How to Create Favorites...

Press the **Menu** button on the Entone remote. The following screen will display. Using the **Directional Arrow** buttons on the remote, scroll to Favorites.

Step 1

MINERVA   1:53 pm
01/09/2011
0

▲
Guide
My Library
Settings
Favorites
Search

▼
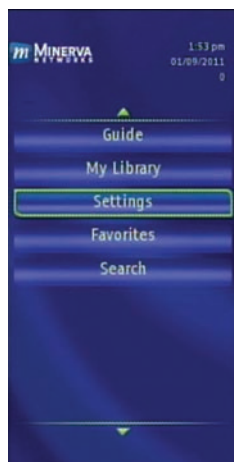
Press the **OK** button on the Entone remote. The screen below will be displayed. Scroll to **Create** then press **OK**.

Step 2

Please select the action you would like to perform with your favorites below.

Choose
Edit
Create
Delete
Cancel

The following screen will be displayed. **Favorites1** is automatically created at this time. To add channels to **Favorites1** scroll to a channel that you would like to add using the **Directional Arrow** buttons and press **OK** on the remote, a favorites icon ♥ will be displayed beside the channel. To add other channels, scroll to a channel and press **OK** on the remote. When finished adding channels scroll to **Update** using the **Directional Arrow** buttons and press **OK** on the remote. Additional favorites can be created using this same procedure.

Step 3

Favorites

Name: Favorites1

1	RADAR	Local Radar
3	WAVE	WAVEDT (WAVE-DT)
5	WTVF	WTVFDT (WTVF-DT)
6	SCTV6	Local Access
8	WNPTDT	WNPTDT (WNPT-DT)
9	QVC	QVC
10	HSN	Home Shopping Netw..
11	WHAS	WHAS

Update   Cancel

How to Edit Favorites...

Press the **Menu** button on the Entone remote. The following screen will display. Using the **Directional Arrow** buttons on the remote, scroll to **Favorites**.
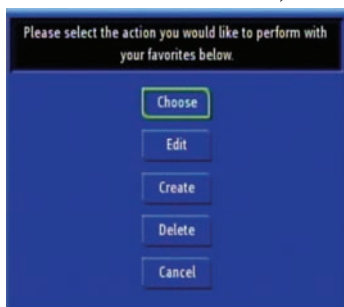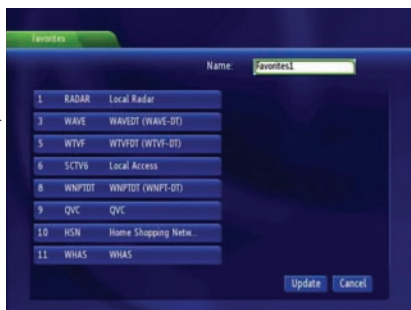
Step 1
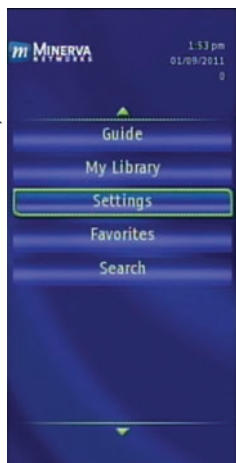
Press the **OK** button on the Entone remote. The screen below will be displayed. Scroll to **Edit** and press **OK**.

Step 2
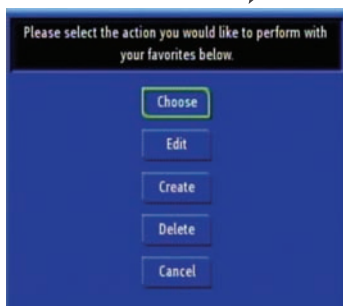
The following screen will be displayed. To add or remove channels, scroll to the channel that you would like to add or remove using the **Directional Arrow** buttons and press **OK** on the remote. A favorites icon will be added or removed beside the channel. When finished adding channels, scroll to **Update** using the **Directional Arrow** buttons and press **OK** on the remote.

Step 3
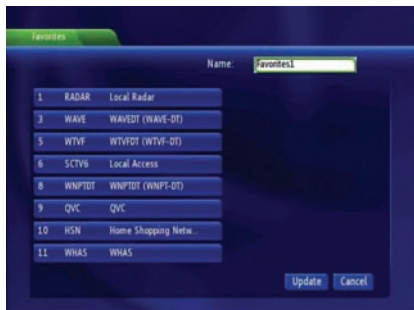
Press the **Menu** button on the Entone remote. The following screen will display. To use the search feature scroll to **Search** using the **Up** or **Down Arrow** button on the Entone remote. Then press the **OK** button on the remote.

Step 1

The screen below should display.
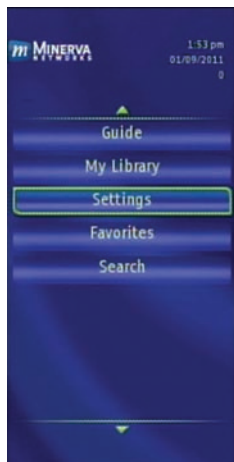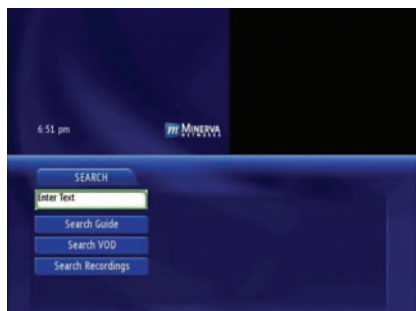
Press the **OK** button again to display the keypad as shown in this screen. Using the keypad enter the text that you would like to search for. Use the **Directional Arrow** buttons on the Entone remote to scroll to a key on the keypad and press the **OK** button on remote. After all entries have been made in the text box press **Exit** on the remote.

Step 2
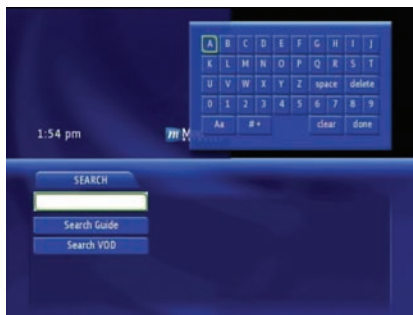
Now scroll to **Search Guide** or one of the other search options list. Press **OK** on the remote and any programs containing the text will be listed at the lower right of the screen as shown here. Scrolling to a program in the list displays the information for that program in the upper left section of the screen. If the program is in progress, pressing the **OK** button on the remote will tune to that program.

Step 3

If the program is scheduled to air at a later time the screen to the right will be displayed. Select the action that you would like to take and press **OK** on the remote. The Record Program option is only available with DVR. The Record Series option will also be displayed, if the selected program is a series.

Step 4

CLOSED CAPTIONING

Open the menu by pressing **Menu** on the Entone remote. The following screen should display.

Step 1

Scroll to the **Settings** option by pressing the **Up** or **Down Arrow** buttons on the Entone remote. Once you have selected **Settings** press the **OK** button on the Entone remote. The screen below will now be displayed.

Step 2

Press **"0"** on the number pad, then press **OK** on the Entone remote. The following screen will be displayed.

Step 3

Scroll to **Hardware Settings** at the
bottom of the screen. Then press the **OK**
button on the Entone remote.
The following screen will be displayed.

Step 4

Scroll to **Closed Caption ON** and press the
OK button on the Entone remote. Now press
the **Up** or **Down Arrow** buttons to turn on
Closed Captioning. If the TV is connected with
component or HDMI cables, set Closed Captioning to **ON STB CC1**. If **TV** is
connected with coaxial or composite cables, set Closed Captioning to **ON TV**. If the
ON TV setting is used, the Closed Caption feature will also need to be enabled on the
TV. Refer to your TV user manual to enable the Closed Captioning feature on the
TV. After changing the Closed
Caption On setting press the **OK** button on
the Entone remote. Now scroll down using
the **Down Arrow** button until you get to the
Submit option as shown here.

Step 5

Now press the **OK** button on the Entone
remote and the following screen will
display.

Step 5

Press the **OK** button again. Then scroll to **Exit** and press **OK**.

ENABLE PARENTAL CONTROLS

Open the menu by pressing **Menu** on the Entone remote. The following screen will display. Scroll to the **Settings** option by pressing the **Up** or **Down Arrow** button on the Entone remote. Once you have selected **Settings**, press the **OK** button on the Entone remote.
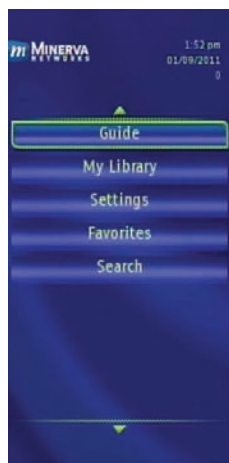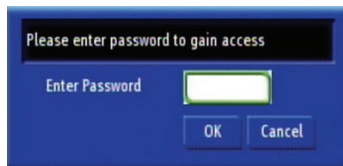
Step 1
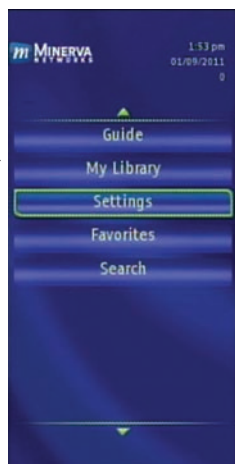
The following screen will be displayed. Press **"0"** on the number pad and then press **OK** on the Entone remote.

Step 2
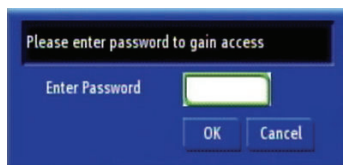
The following screen will be displayed. Scroll down to **Parental Control** by using the **Down Arrow** button on the Entone remote, then press **OK**. There will now be a check mark beside Parental Control. Scroll over and down to **Submit** and press **OK**.

Step 3

The following screen will display. Press **OK** on the Entone remote to complete the settings update.

Step 4

How to Turn Parental Controls On & Off after it has been enabled...

Press the **Menu** button on the Entone remote. The following screen will display. To turn Parental Control off, scroll to **Control On** using the **Up** or **Down Arrow** button on the Entone remote, then press the **OK** button on remote. The Enter Password screen will display. **Enter Password** (default password is "0") using the Number buttons. Then press the **OK** button on the Entone remote. Parental Controls are now turned off. To turn Parental Controls back on press the **Menu** button on the Entone remote. Scroll to **Control Off** using the **Up** or **Down arrow** button on the Entone remote. Then press the **OK** button on remote. Parental Contols are now on.

Step 1
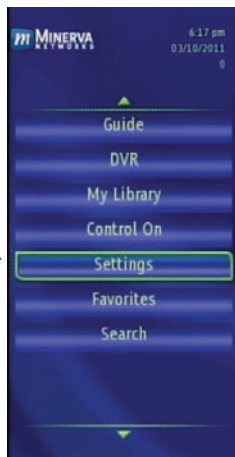
How to Change Parental Control Password...

Press the **Menu** button on the Entone remote. The following screen will display. Scroll to **Settings** using the **Up** or **Down Arrow** button on the Entone remote. Press the **OK** button on the Entone remote and the Enter Password screen will display. **Enter Password** and press the **OK** button.

Step 1

The following screen will display. Scroll to **Users** by pressing the **Right** or **Left Arrow** button on the Entone remote. Press the **OK** button on the Entone remote.

Step 2
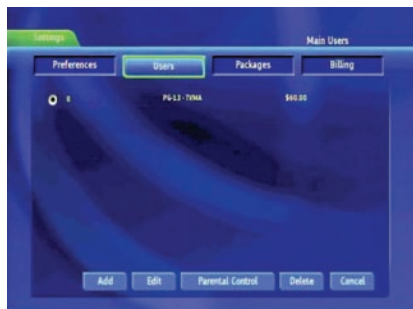
The following screen will display. Scroll down to **Edit** by using the **Directional Arrow** buttons on the Entone remote, then press the **OK** button on the remote.

Step 3

Scroll to the box beside **Password** using the **Directional Arrow** buttons on the Entone remote. Press the **OK** button on the Entone remote. Using the Number buttons enter the current password (the default password is "0"). Press the **OK** button. Scroll down to the **New Password** box and press the **OK** button. Enter **New Password** and press the **OK** button again. Now scroll to **Confirm Password** and enter **New Password** again. Press the **OK** button. The pin can be changed by using the same process that was used to change the password (the default pin is "0000"). When finished scroll to **Submit** and press the **OK** button on the Entone remote.
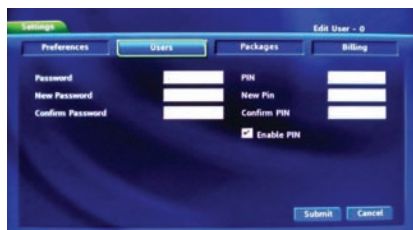
Step 4

The following screen will display. Press the **OK** button on the Entone remote. The new password has now been saved. Press the **Exit** button on the Entone remote to leave the screen, or scroll to **Parental Controls** to change the parental control ratings.

Step 5
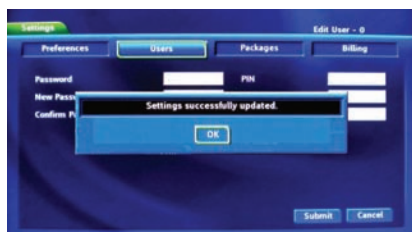
How to Change Parental Control Ratings...

Press the **Menu** button on the Entone remote. The following screen will display. Scroll to **Settings** using the **Up** or **Down Arrow** button on the Entone remote. Press the **OK** button on the Entone remote. The **Enter Password** screen will display. Enter **Password** and press the **OK** button.

Step 1
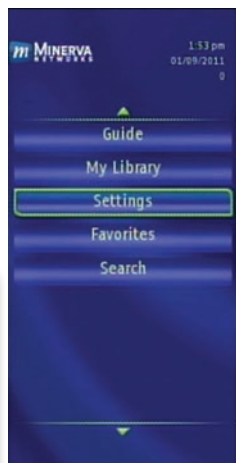
The following screen will display. Scroll to **Users** by pressing the **Right** or **Left Arrow** button on the Entone remote. Press the **OK** button on the Entone remote.
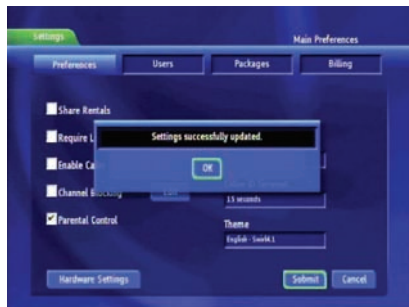
Step 2

The following screen will display. Scroll down to **Parental Control** by using the **Directional Arrow** buttons on the Entone remote, then press the **OK** button on the remote.

Step 3
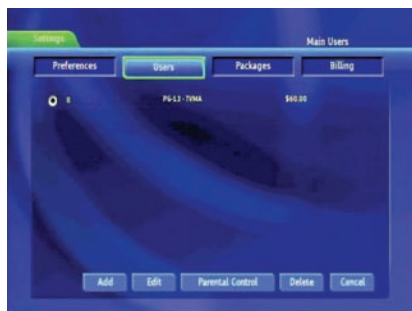
The screen to the right will be displayed. From this screen the ratings can be changed by scrolling to the option that you would like to change. When you have the option selected that you want to change press the **OK** button on the Entone remote. If it is a Movie or TV rating press the **Right** or **Left Arrow** button on the Entone remote to change. After all changes have been made scroll to **Submit** and press the **OK** button.

Step 4
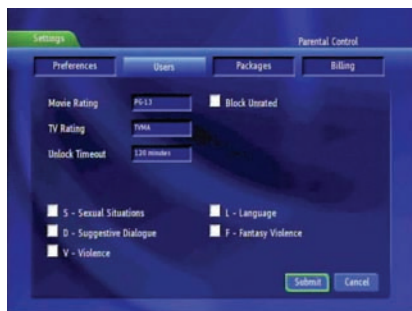
Press the **OK** button, then press the **Exit** button on the Entone remote to save changes and exit the **Settings** screen.

**Step 5**
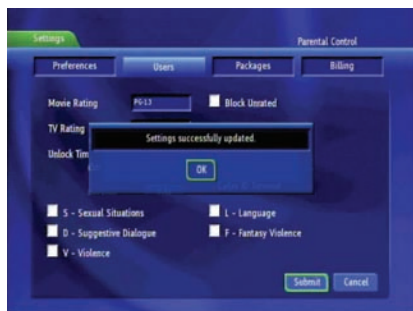
CHANNEL BLOCKING

Open the menu by pressing **Menu** on the Entone remote. The following screen will display. Scroll to the **Settings** option by pressing the **Up** or **Down Arrow** buttons on the Entone remote. Once you have selected **Settings** press the **OK** button on the Entone remote. The following screen will display.

Step 1
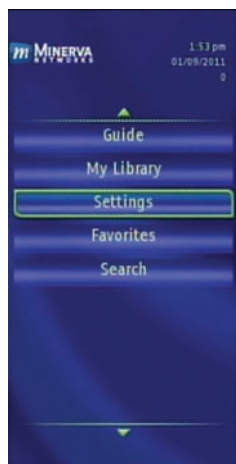
Step 2
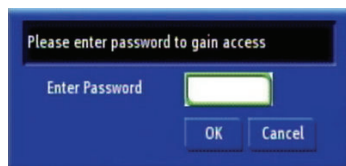
Press **"0"** on the number pad and press **OK** on the Entone remote.

The following screen will be displayed. Scroll down to **Channel Blocking** by using the **Down Arrow** button on the Entone remote, then press **OK**. There will now be a check mark beside **Channel Blocking**. Scroll to the right using the **Right Arrow** button on the Entone remote and select **Edit**, then press **OK**. The following screen will display. Press **OK** on the Entone remote.

Step 3
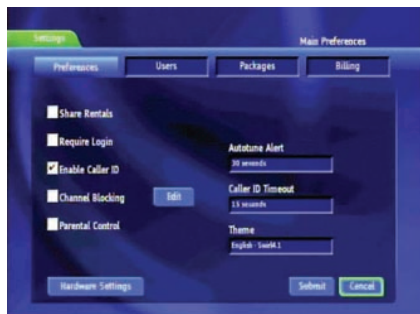
Step 4

The following screen will display. Press **OK** again on the Entone remote.

Step 5
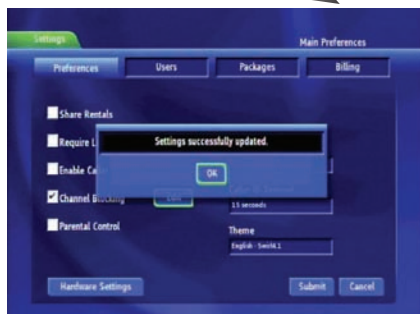
The following screen to the right will display. Now scroll down using the **Down Arrow** button on the remote and select a channel that you want to block. press **OK** after selecting a channel. After pressing OK, a circle with a line through it should display beside the blocked channel as seen in the following screen.

Step 6

Continue to select and block channels as needed. When finished blocking scroll to **Update** using the **Arrow** buttons and press the **OK** button on the remote. This will take you back to the **Settings** screen. Press **Exit** on the remote.

THEMES

Open the menu by pressing **Menu** on the Entone remote. The following screen will display. Scroll to the **Settings** option by pressing the **Up** or **Down Arrow** buttons on the Entone remote. Once you have selected Settings press the **OK** button on the Entone remote.

Step 1
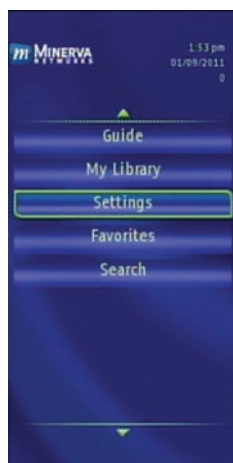
The following screen will be displayed. Press **"0"** on the number pad and then press **OK** on the Entone remote.

Step 2
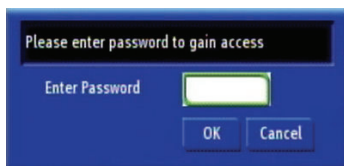
The following screen will be displayed. Scroll to the **Theme** field by using the **Arrow** buttons on the Entone remote, then press **OK** on the remote. To change between themes press the **Right** or **Left Arrow** button. After selecting the theme that you would like to use press the **OK** button on the Entone remote and scroll down to **Submit**.

Step 3

The following screen will be displayed. Press the **OK** button again. The new theme will be applied when the Entone STB reboots.

Step 4

A resource change has been detected which requires a reboot. Select (OK) to reboot now otherwise the box will reboot shortly

OK
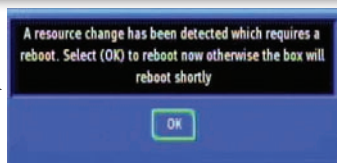
PROGRAMMING REMOTE

How to Program Remote to TV using Codes

1. Turn TV on.

2. Locate the code for your TV from the code list. (See pages 30-32)

3. Press and release the TV button on remote.

4. Press and hold the setup button on remote until the TV button flashes twice; release the setup button; the TV button will stay on.

5. Enter the four digit code for your TV.

6. Try turning off TV using the power button on the remote. If TV shuts off press the STB button on remote, if TV doesn't shut off repeat previous steps using a different code from list.

7. If your TV doesn't respond after trying all the codes for that brand, or your brand is not listed you can try programming using the auto-scan method.

How to Program Remote to TV using Auto-Scan Method

1. Turn TV on.

2. Press TV button on remote.

3. Press and hold the setup button on remote until TV button blinks twice, release the setup button, the TV button will stay on.

4. Press the power button once.

5. Press the channel up or channel down button once. The TV button will start blinking.

6. Point the remote toward TV.

7. When the TV shuts off press the OK button to save code.

8. Press the STB button.

Note: If all codes are exhausted the TV button will blink rapidly 7 times and auto-scan will stop.

How to Program Remote to Set Top Box (Hydra Only)

Press and hold the **OK** button on the front panel of the STB for 5 seconds. The front panel on the STB will now display "RC REG".
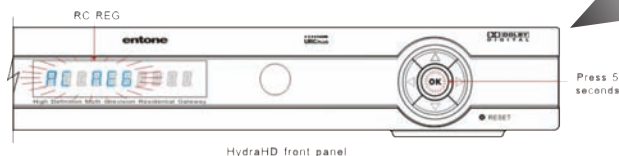
Now press and hold the **STB** button on the Entone remote for 5 seconds. The STB button will now be illuminated.

Press the **STB** button on the Entone remote once. The STB and
AUX buttons will now be illuminated.

Step 3

Now press **1, 2 or 3** on the number pad. Press **1** for stream 1 (channel 10 or video
input); Press **2** for stream 2 (channel 23); Press **3** for stream 3 (channel 39). After
pressing one of the numbers on the number pad the STB button will blink twice and
go out, and the front panel on the STB will display "RC Reg 01, RC Reg 02 or RC
Reg 03" depending on which number was pressed. If remote does not register or
does not change channels repeat above steps.

Remote control

RC REG D1

HydraHD front panel

The Amulet is another STB SCRTC offers for certain TV customers. The Amulet
does not require the remote to be registered with the STB.
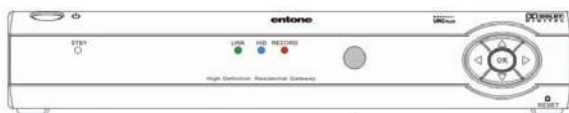
(Hydra/Amulet): Entone Remote URC Plus TV Codes

Abex 0098	Bell & Howell 0001 0045
Admiral 0001 0099	Benq 0042
Adventura 0100	Bradford................ 0036
Aiko....................... 0015	Broksonic.............. 0114 0121
Aiwa...................... 0034	Candle 0004 0007 0100
Akai....................... 0002	Celebrity 0002
Alleron 0044	Citizen................... 0004 0007 0015
Amtron 0036	0036 0073 0097
Anam National 0003 0036	Colortyme 0004
AOC...................... 0004 0005 0053	Concerto 0004
Apex 0074 0111 0119	Contec/Cony......... 0011 0012 0036
Audiovox............... 0036	Craig 0036

Crown	....	0036 0053
Curtis Mathes	....	0000 0004 0014
		0045 0073 0097
CXC	....	0036
Daewoo	....	0004 0005 0013
		0015 0016 0097
		0106
Daytron	....	0004 0097
Dell	....	0141 0142 0146
Dimensia	....	0000
Electroband	....	0002
Electrohome	....	0002 0003 0004
		0018 0021
Element	....	0004 0018
Emerson	....	0004 0011 0013
		0024 0025 0031
		0033 0036 0044
		0045 0080 0097
		0102 0107
Envision	....	0004
Fisher	....	0043 0045 0047
		0103
Fujitsu	....	0044
Funai	....	0036 0044
Futuretech	....	0036
GE	....	0000 0003 0004
		0008 0021 0048
		0049 0063 0068
		0070 0144
Goldstar	....	0004 0005 0011
		0018 0050 0090
		0091 0097 0098
Grunpy	....	0036 0044
Hallmark	....	0004
Harvard	....	0036
Haier	....	0004
Hisense	....	0112
Hitachi	....	0004 0011 0012
		0030 0051 0084
		0085 0086 0102
		0133
IMA	....	0036
Infinity	....	0053
Janeil	....	0100
JBL	....	0053
JC Penney	....	0000 0004 0005
		0007 0012 0021
		0048 0049 0058
		0063 0068 0072
		0073 0075 0097
		0098
JCB	....	0002
Jensen	....	0004
JVC	....	0011 0012 0026
		0049 0054 0055
		0080 0117
Kawasho	....	0002 0004
Kenwood	....	0004 0018
Kloss Novabeam	..	0036 0056 0057
		0100

KTV	....	0036 0097
LG	....	0004 0005 0018
Loewe	....	0053
Logik	....	0001
Luxman	....	0004
LXI	....	0000 0004 0045
		0053 0058 0068
		0075
Magnavox	....	0004 0007 0018
		0053 0056 0057
		0059 0060 0110
		0147
Majestic	....	0001
Marantz	....	0004 0051 0053
Megatron	....	0004 0051
Memorex	....	0001 0004 0005
		0022 0045
MGA	....	0004 0005 0018
		0021 0047 0061
Midland	....	0049 0068 0097
		0098
Minutz	....	0048
Mitsubishi	....	0004 0005 0018
		0021 0032 0047
		0061
Montgomery Ward	...	0001
Motorola	....	0003 0099
MTC	....	0004 0005 0073
Multitech	....	0036
NAD	....	0004 0058 0075
		0085
NEC	....	0003 0004 0005
Nikko	....	0004 0015
NTC	....	0015
Onwa	....	0036
Optimus	....	0085
Optonica	....	0064 0099
Orion	....	0023 0033 0107
Panasonic	....	0003 0049 0053
		0096 0123 0140
		0152
Philips	....	0003 0007 0011
		0017 0018 0053
		0056 0057 0059
		0063 0095 0126
		0129 0148
Philips Magnavox	....	0148
Pilot	....	0097
Pioneer	....	0004 0085 0102
Portland	....	0004 0005 0015
		0097
Price Club	....	0073
Prima	....	0113
Prism	....	0049
Proscan	....	0000 0008 0068
Proton	....	0004 0011
Quasar	....	0003 0039 0049
		0062 0069
Radio Shack	....	0000 0045

Radio Shack/Realistic...0004
0011 0036 0045
0064 0097 0098
RCA 0000 0003 0004
0005 0008 0018
0028 0052 0065
0067 0068 0071
0076 0082 0102
0104 0106 0108
0115 0151
Realistic 0000 0045
Sampo 0004 0097 0098
0120
Samsung 0004 0005 0011
0014 0018 0019
0072 0073 0078
0094 097 0098
Sansui........................0023 0107 0122
Sanyo 0045 0103
Scotch........................0004
Scott 0004 0011 0033
0036 0044
Sears 0000 0004 0012
0018 0044 0045
0047 0055 0058
0068 0075 0103
0105
Sharp 0004 0009 0011
0025 0064 0077
0092 0097 0099
0153
Signature 0001
Simpson.....................0007
Sony 0002 0109
Soundesign................0004 0007 0036
0044
Squareview................0105
SSS 0036
Starlite 0036
Supre-Macy 0100

Supreme 0002
Sylvania 0004 0007 0018
0027 0053 0056
0057 0059 0060
0124 0145 0150
Symphonic.................0024 0031 0036
0105
Tandy 0099
Tatung........................0003

Technics.....................0049
Techwood 0004 0049
Teknika 0001 0004 0005
0007 0011 0012
0015 0036 0044
0060 0073 0096
0097
TMK 0004
Toshiba 0006 0045 0058
0073 0075 0079
0083 0087 0093
0101
Totevision...................0097
Universal....................0048 0063
Venturer 0018
Victor 0055
Vidtech.......................0004 0005
Viking.........................0100
Vizio...........................0004
Wards 0000 0001 0004
0005 0018 0031
0044 0048 0053
0056 0057 0059
0060 0063 0064
White Westinghouse ...0013
Yamaha 0004 0005 0018
Zenith.........................0001 0081 0089
0118 0125
Zen Zen 0146

TROUBLESHOOTING

Problem

No picture or getting no signal on TV

Possible Solutions

Make sure TV is on the right channel or input. (stream 1 on channel 10 or one of the video inputs, stream 2 on channel 23 and stream 3 on channel 39)

Reboot the STB (to reboot unplug the power cord from the STB, leave unplugged for five seconds and plug back in)

Remote not changing channels	Press the STB button on remote
	Make sure TV is on the right channel or input. (stream 1 on channel 10 or one of the video inputs, stream 2 on channel 23 and stream 3 on channel 39)
	Program remote to STB (hydra only). See pages 29-30
	Reboot the STB (to reboot unplug the power cord from the STB, leave unplugged for five seconds and plug back in)
Remote changes TV channel not the cable channel	Press the STB button on remote
Remote not controlling volume and power	Press the STB button on remote. Program remote to TV. See page 29
Skips channels when pressing the channel button	Set guide to All or Subscribed. See page 3
Caller ID not displaying on TV screen	Enable Caller ID. See page 5
Caller ID displays then goes off immediately	Increase Caller ID Timeout. See pages 6-7
Channel doesn't display in program guide	Set guide to All or Subscribed. See page 3
	Unblock channel. See pages 26-27
Program guide displays restricted	Change Parental Control setting. See pages 23-25
This channel is currently playing restricted content displays across screen	Change Parental Control setting. See pages 23-25
Video signal blocked displays on screen	No channel subscription:.Call 678-2111, 528-2361 or 407-5111 to add channel

Technical Assistance Center	678-2615
	528-2615
	407-2615

support.scrtc.com

SCRTC